



UNDERGRADUATE TOWN HALL, WED 10/19, LEAKE LECTURE

Hannah: Meeting called to order @ 2:41

Welcome and thanks for coming!

John, Jane, Hannah intros

Comment cards and open forum passed out and collected by

Campus Safety & Transportation

- Staffing
 - Marlon: Restricted uniformed guards, hired student employees- didn't hire enough students soon enough
 - Card reader- 1515 and Station always needs card access to address unmanned
 - Benn: Station isn't accessible for people with disabilities especially without a guard.
 - Needs guard to help the students onto shuts
 - Emary: why a student worker at Station with all the safety risks
 - M: There is a patrol officers stationed there

- TapRide/Shuttle service
 - Hannah: TapRide problems with wait time and accommodations with
 - Damon: 9-11PM system is backed up, but shuttle drivers are still learning system- any bugs please send an email to transportation@mica.edu
 - You can request a handicapped shuttle
 - Student: what if my phone is is dead? What if I don't have a smartphone? Can you still call
 - D: You should still be able to call from the desk and from dispatch. There was a miscommunication. Reality is that not everyone has a smartphone, so we have different avenues. You can use a computer to
 - Hannah: How do we alleviate issues as students? Call shuttles in groups, publish information/tips about TapRide
 - Erin: feedback button not working on app, disability accommodations: Circulator to get students to class in the morning?
 - D: If students let transportation know you can request stops for students
 - Grad student: Students robbed in front of Studio Center, fight outside- how do we protect students? More staffing

- M: Phones stolen, we are in a city, crime is attached to that, we need to educate ourselves on personal safety. We're increasing patrol, but campus safety is aware and is starting to have campus safety officers outside especially 3-5PM. Camera surveillance worse later in the day.
 - Working relationship with BPD, new blue light at Howard Street, trying for another one at the Maryland Ave. parking lot. Midtown patrol and BPD patrol on North Ave.
 - Erin: How timely are the timely warnings?
 - M: Clarification: only issued for imminent threats- we don't want to create a sense of hysteria, some reports come out days later based on patterns of behaviors. Larceny is not considered robbery
- Accessibility for Disabilities
 - Dan Gutstein: Bridging last semester, very aware of the inaccessibility of Station buildings, working with operations to try to fix these problems. Comprehensive reports will be out by the end of the semester- please reach out and point out to get issues noticed by higher ups. Students need to speak to Dan and Katey for accommodations
 - Katey: email, 4th floor Bunting, needs more information
 - Hannah: confidentiality
 - D: Most students registered in 9 years, professional tutors and fluent Chinese speaking aide in writing center

Jane: Inviting Doug Mann, Dan Gilbert for open forum about construction initiatives

- Gilbert: We're looking to do work, please reach out now so construction can reflect, we're aware of some issues, but we need help. Tearing down Dolphin, more accessible building to come
- Contact directly or through department chairs, or come to Firehouse
- Erin: paddle on Station fixing?
- Gilbert: Not a major ticket item like elevator installation
- Dan Gutstein: Station has a lot of issues, how do you get in without a shuttle???
- Continued advocacy from students needed
- Hannah: Place for updates?
- Gilbert: Not at the moment, but needs immediate response from students
- Jane: Does the LRC get involved with Transportation?
- Gutstein: No, we don't have that power, but we've heard good things from students with disabilities
- Student: Does LRC have power to speak to teachers- trained to be teachers?
- Gutstein: Students need to be registered, but LRC will speak to teachers- training for faculty to work with students with learning disabilities. Not in charge of that.
- Student: Who is?
- David Bogan: Me!!!
- Gutstein: Faculty needs to reach out for this training tho
- Hannah: Can you talk a little about the online resource
- Katey: FAQ now available, geared to faculty especially adjunct. We'll reach out to faculty if a student mentions
- Student: Question about registration. Is it restrictive?

- Gutstein: needs documentation for things like relocating classrooms, very flexible, but any other services are open
- David Bogan: We're working to have specialists on campus, for international students. Professional development for faculty as job becomes more complex...actively seeking to educate staff on how MICA and the world is changing. We're moving that way.
- Jane: How much student advocacy is needed to get work done...now what about Station?
- Gilbert: It depends on academic schedule.
- John: Presentation of dolphin plans event soon

OPEN FORUM

Hannah: Any other problems?

John: H-Mart shuttles

Chris: Explosion of students that way H-Mart shuttles, we just switched bus to Giant, but willing to switch back.

Jenny: A lot of students don't know resources and who to go to. General student body doesn't know who to contact. Transparency! Website is complicated.

Jane: Faculty directory online and communications is working on revamping website-

Sammy: Mike, I wonder if it's possible to make a one stop information desk on campus. Is that realistic. Wow sammy u amazing flower

Mike: Well SVA is making an accountability chart, if you don't know where else to go, go to Student Affairs office. DeDe has that job.

Sammy: Ok!

Dede: Let anyone know and we can direct you to the right people

Gutstein: Please let us know

Mazzy: Plans for advertising resources? How is the student body supposed to know? People don't come to these things...open resource, directory

Jane: Cheat sheet and directory being worked on

Cynthia: Confidentiality problems for student leaders because admin knows them

Mike: Resources for confid. - counseling center, Rev

Bogan: also LRC

Mike: How do we channel

Cynthia: Student Affairs office, it that's the one stop shop, why is it tucked into the building-relocation?

Hannah: Jessica who sits at the front desk is kind of open

Mike: That makes sense- we'll work on it

Jenny: Communication among offices and departments?

Mike: We're a small enough school that it shouldn't feel disjointed. Dede can work with this.

Dede: If concerned, come to me to talk

Grad student: Wanted to make formal complaint w/ BPD, not allowed copy of report. How soon can we have personnel at Lazarus? Imminent danger within 10 feet of door.

Marlon: Probably privacy issue, but if it's only your report, contact me.

Hannah calls meeting to a close at 3:48PM, please share information!!